



Bacchus Marsh and Melton Digital Health Transition Project: Weekly Update – 14 November

With the Go-Live of the Electronic Medical Record (EMR) and other digital applications at Bacchus Marsh and Melton, and Caroline Springs, only **11 days away**, here's the latest update, plus answers to some of your recent questions. We encourage you to attend the upcoming Staff Drop-in sessions or send questions to the team through the Digital Health site [here](#).

1. **Go-Live Readiness:** The Divisional Go-Live readiness tracker is now **95% complete**, with BMM Managers actively updating progress daily. For questions, contact [Kylie Van Rooyen, Operations Manager](#) who is supporting operational readiness.
2. **Training:** An impressive **87% of staff** have completed their EMR training! Remember to complete the EMR and BOSSnet [WeLearn](#) sessions and explore additional resources on the Digital Health site. Training questions? Email WHS-EMRTrainers@wh.org.au.
3. **Resources:** Get extra support through the [What Goes Where](#), [Quick Reference Guides](#) and [Key Message posters](#) (craft group specific).
4. **Manager Information Sessions:** Managers are invited to join a virtual session on **Tuesday, 19 November from 2PM - 3 PM:** [Join here](#).
5. **Staff Drop-In Sessions:** For answers to your last-minute questions, join one of our 30-minute virtual Q&A sessions:
 - **Tuesday, 19 November from 3 pm to 3:30 PM:** [Join here](#).
 - **Wednesday, 20 November from 3pm to 3:30pm:** [Join here](#).
6. **Some fast facts about the transition to the EMR and other digital applications:**

- Most staff already have 'View Only' EMR access, which will upgrade to full access by Go-Live.
- Before Go-Live, you will get access to the necessary applications for your role, including retaining access to some legacy applications for historical information.
- From Go-Live, pathology and radiology orders and results will be in the EMR (integrated with the relevant providers). Earlier results will stay in CPF.
- Existing patients from BMM iPM will be available in WH iPM with a new URN.
- Scanned medical records after Go-Live will be accessible via BOSSnet.
- Use your **Western Health login** to access these applications. For any network access issues, contact Digital Technology Services (DTS) on **8345 6777** or log a ticket via the [DTS portal](#) before Go-Live.

7. Super Users: Need help? Ask your manager for Super User contacts within your team and contact them for support. Super Users can connect with the Digital Health team onsite or via the [MS Teams Super User channel](#).

8. EMR Downtime Kits – due to a slight delay, EMR Downtime kits will arrive at BMM sites soon. EMR Downtime Action Cards and Checklists have been updated and are available on the [Digital Health site](#).

Look out for the Digital Health team in blue polo shirts onsite from now and throughout the Go-Live period. Remember, we are here to support you every step of the way! If you can't make it to an upcoming Drop-In session, submit questions via the Digital Health site [here](#), where you can also view all Frequently Asked Questions.

We are almost there! For any questions or support, reach out to a member of the team or your manager.

Regards

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Digital Health Site: Bacchus Marsh and Melton Digital Health Transition