



Key Messages **Community**

BETWEEN VISIT/ ENCOUNTER CREATION

An encounter in EMR is necessary to document clinical care

An encounter needs to be manually created in EMR message centre for:

- ▶ Community contacts booked in iPM diaries or groups
- ▶ Patient contact that is not scheduled (i.e. phone calls)

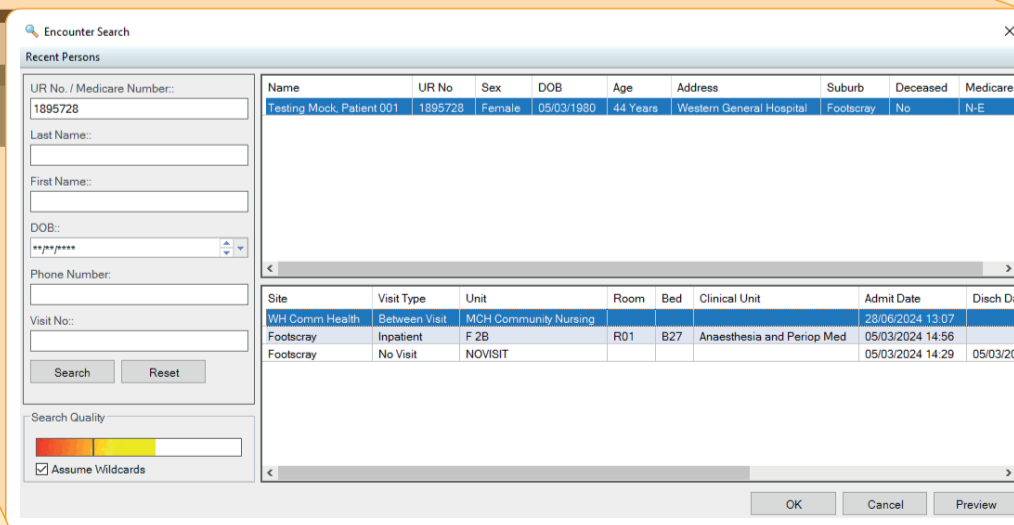
Encounters created using message centre will display in EMR as a **Between Visit Encounter**.



- 10
- 9
- 8
- 7
- 6
- 5
- Week 4**
- 3
- 2
- 1



Community contacts booked in iPM clinics automatically create an encounter in EMR.



The Digital Health information site contains further details on the above, including resources, news and updates.
digitalhealth.wh.org.au