

Clinical Care – Reviewing Referral Information in Outpatients



This Quick Reference Guide will explain:

- How to review the ISBAR information from Ambulatory Organiser

Click on the patient's name from ambulatory organiser to open their file

Time	Duration	Patient	Details	Status	Notes
8:45 AM Lim, Melvin OP	40 mins	TESTPAS, REQUESTTWELVE 37 Years, Female	Respiratory Rapid MBS New	Booked(Confirmed) Footscray	Reason for Visit: lung nodule FI

Outpatient View

1. Select "Outpatient View" from the table of contents
2. Select the "Outpatients" tab
3. Select "Referrals (Chart)"
4. Look for the referral related to this clinic visit and click on the "Referral ID"

The screenshot shows the 'Outpatient View' interface for patient TESTPAS, REQUESTTWELVE. The patient's details include Sex: Female, DOB: 15/06/1987, Age: 37 Years, and Weight. The clinical unit is ASC Respiratory. The interface includes a menu on the left with 'Outpatient View' selected (1). The 'Outpatients' tab is active (2). The 'Referrals (Chart)' option is selected in the menu (3). The 'Referrals Information' section displays a table of referrals, with the referral ID VSPEC129328 highlighted (4).

Referral ID	Referral Type	Referral Service	Specialty	Reason	Referral Status	Wait List Status	Referral Received Date	Referral Expiry Date
VSPEC104563	Specialist Clinics (OP)	General Medicine	WC Paed Growth & testing sv Nutrition		Schedule Appt - Routine < 90 Days	Scheduled	01/09/2023	31/12/2100
VSPEC104581	Specialist Clinics (OP)	Adult Genetics	ASC Maxillofacial	testing sv	Schedule Appt - Routine < 90 Days	Scheduled	01/09/2023	31/12/2100
VSPEC104601	Specialist Clinics (OP)	General Medicine	WC Immunisation	testing sv	Schedule Appt - Routine < 90 Days	Waiting	01/09/2023	31/12/2100
VSPEC122942	Specialist Clinics (OP)	AHA	AH OT Hand Therapy	testing sv	Triage Required	Requested	01/09/2023	31/12/2100
VSPEC129328	Specialist Clinics (OP)	Respiratory	ASC Respiratory	-	Schedule Appt - Urgent < 30 Days	Waiting	18/06/2024	31/12/2100



- In the View Encounter window select the “Referral Information” tab
- Scroll down and locate “Existing Referral Comments” and click on the “...” icon on the right

View Encounter

Conversation: Referral Species: Human Complete Reg?: UR Number: 7100060

Last Name: TESTPAS First Name: REQUESTTWELVE Middle Name: Title: miss

Administrative Sex: Female Date of Birth: 15/06/1987 Birth Date Entry: Actual Age: 37Y

Country of Birth: Australia Medicare Status: Eligible Medicare Number: 5456 35423 1-1 Medicare Expiry Date:

Referral Information | Patient Information | Encounter Information | Discharge Data | Emergency and VEMD | Inpatients and VAED | Outpatients and VINAH | Portal Auth

Existing Referral Comments:

- Waiting, Conversation, P2MO6, 18/06/2024 11:25:31 PM
- Requested, Conversation, P2MO6, 18/06/2024 11:24:04 PM
- ISBAR Response: Yes - Completed
- Referral Order: Respiratory OP Referral

Offers Organiser

Return To Search Complete

Ready P2MO6 M2031 10/07/2024 14:34

- “Existing Referral Comments” box will open allowing you to review additional information provided in the order

Orders and Referrals

- Select Orders and Referrals from the table of contents
- Select “Referrals”
- * Ensure the Display selected is “All Orders (All Statuses)”
- Click on the relevant referral order for this clinic visit
- Additional information related to the order will appear

TESTPAS, REQUEST TWELVE

TESTPAS, REQUESTTWELVE Allergies: Allergies Not Recorded Alerts: Not Recorded Resus Status:

Sex: Female DOB: 15/06/1987 Age: 37 Years Weight: Clinical Unit: ASC Respiratory LocFH ASC PCR RESP Referral FIN: 21004350 UR: 7100060 Clinician: Southcott, Anne - SMO Medicare: 5456 35423 1-1

Menu: Oncology/Haematology View Results Review 1 Orders and Referrals + Add MAR: MAR Summary Medication List Documentation + Add Continuous Notes Notes Interactive View and Fluid Balance Activities and Interventions Observation Chart Allergies/Sensitivities + Add Dx, Problems/Alerts Dx, Current Procedures Form Browser Case Conference/Discharge Plan Care Plan Summary Growth Chart Histories

Orders Medication List Document In Plan Manage Infusions

View Display: All Orders (All Statuses)

Order Name	Status	Dose	Details
Breast Care Nurse OP Referral	Future (On Hold)		01/09/2023 00:01:00, zzzCemertest, Medical Officer P2 1, Gynaecology, sv, testing if referral info flows sv, testing if referral info flows sv, testing if referral info flows sv, Routine, Sunshine, Face-to-face, Outpatient Referral, No, Order for Future Visit
Drug Health Services (DHS) Addiction Medicine OP Referral	Future (On Hold)		01/09/2023 00:01:00, zzzCemertest, Medical Officer P2 1, Drug Health Service, sv, Cook, Jonathan - SMO, testing sv, testing sv, testing sv, Routine, Footscray, Face-to-face, Outpatient Referral, No, Order for Future Visit
Gynaecology OP Referral	Future (On Hold)		01/09/2023 00:01:00, zzzCemertest, Medical Officer P2 1, Gen Intl Med, sv, Mathew, Samuel - SMO, testing if referral info flows sv, testing if referral info flows sv, testing if referral info flows sv, Routine, Joan Kirner, Face-to-face, Outpatient...
Hand Therapy OP Referral	Future (On Hold)		01/09/2023 00:01:00, zzzCemertest, Medical Officer P2 1, Emergency - General Presentation, 123, testing sv, testing sv, testing sv, Routine, Footscray, Face-to-face, Outpatient Referral, No, Order for Future Visit
Maxillofacial Surgery (OMFS) OP Referral	Future (On Hold)		01/09/2023 08:30:00, zzzCemertest, Medical Officer P2 1, General Surgery SH, 123, Chandu, Arun - SMO, testing sv, testing sv, testing sv, Routine, Footscray, Face-to-face, Outpatient Referral, No, Order for Future Visit
Respiratory OP Referral	Future (On Hold)		10/07/2024 00:01:00, Wang, Andrew - HMO, Addiction Medicine, Southcott, Anne - SMO, Routine, Footscray, Face-to-face, Outpatient Referral, No, Order for Future Visit
Respiratory OP Referral	Future (On Hold)		03/07/2024 00:01:00, Wang, Andrew - HMO, Allergy, 1234, Southcott, Anne - SMO, test, Routine, Footscray, Face-to-face, Outpatient Referral, No, Order for Future Visit
Respiratory OP Referral	Future (On Hold)		03/07/2024 00:01:00, Wang, Andrew - HMO, Allergy, 1234, Southcott, Anne - SMO, test, Routine, Footscray, Face-to-face, Outpatient Referral, No, Order for Future Visit
Respiratory OP Referral	Ordered		27/06/2024 08:45:00, Cemertest, Medical Officer P2 6, Allergy, 123456789, Southcott, Anne - SMO, lung nodule FI, Urgent (Specify in additional information), ISBAR Referral Situation ->Age and gender, current problem and level of severity Background ->Relevant details of current admission, and past medical history
Respiratory OP Referral	Cancelled		21/06/2024 00:01:00, Cemertest, Medical Officer P2 6, Allergy, 123, Southcott, Anne - SMO, 1, Routine, Melton Health, Face-to-face, Outpatient Referral, No, Order for Future Visit
Respiratory OP Referral	Future (On Hold)		19/06/2024 00:01:00, Cemertest, Medical Officer P2 6, Allergy, 123, Southcott, Anne - SMO, sdrf, Routine, Footscray, Face-to-face, Outpatient Referral, No, Order for Future Visit



Referrals View

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TESTPAS, REQUESTTWELVE

TESTPAS, REQUESTTWELVE
Allergies: Allergies Not Recorded
Alerts: Not Recorded

Resus Status:

Sex:Female
DOB:15/06/1987 Age: 37 Years
Weight:

Clinical Unit: ASC Respiratory
Loc:PH ASC PCR RESP
Referral FIN: 21004350

Menu

- Oncology/Haematology View
- Results Review
- Orders and Referrals + Add
- MAR
- MAR Summary
- Medication List
- Documentation + Add
- Continuous Notes
- Notes
- Interactive View and Fluid Balance
- Activities and Interventions
- Observation Chart
- Allergies/Sensitivities + Add
- Dx. Problems/Alerts
- Dx. Current Procedures
- Form Browser
- Case Conference/Discharge Plann.
- Care Plan Summary
- Growth Chart
- Histories
- Immunisation
- MultiMedia Manager + Add
- GP View
- My Health Record
- Pregnancy Summary Report
- Research
- Referrals View**
- Appointments

Referrals View

MPages View

Referrals Information

Referrals (Chart)

Referrals

Time: Last One Year Referral Service: *All Show Expired Show Closed

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