

Clinical Care – Reviewing Referral Letters ISBAR



Digital Health
CONNECTING BEST CARE

Digital Health
Quick Reference Guide

This Quick Reference Guide will explain:

- How to review the Referral Letter – ISBAR from Referrals OP Triage page
Clinicians who have the patient's EMR file opened can start from Step 3 of this guide.

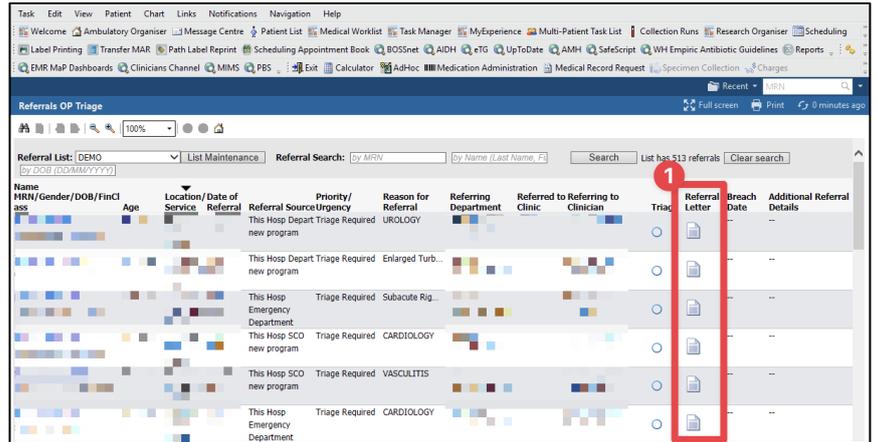
1. From the **Referrals OP Triage**, click the **Referral Letter icon** .

2. Patient's EMR chart opens to the **Documentation** section.

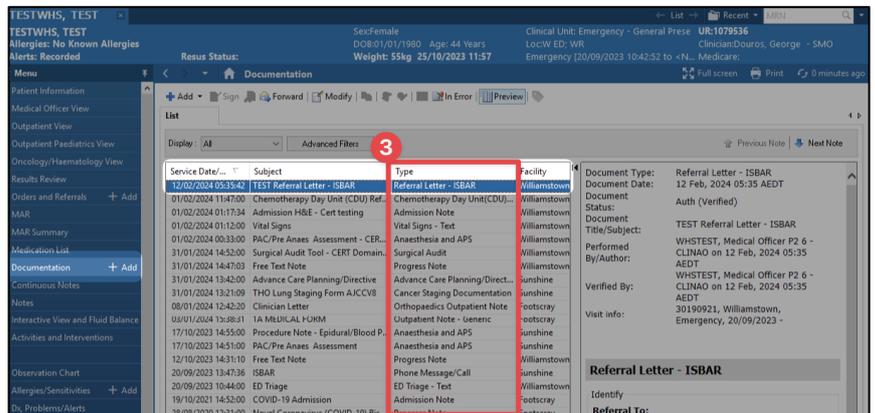
3. Look for documents of the **Type, Referral Letter – ISBAR**.

4. Use the **Display filter** to narrow down the document list. **Select Referral Documents**.

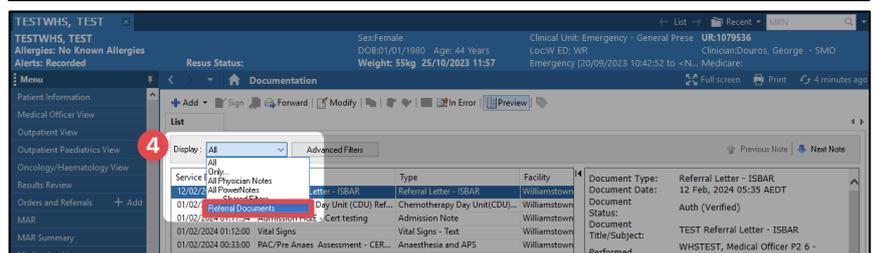
5. Return to Referrals OP Triage to complete the triaging process.



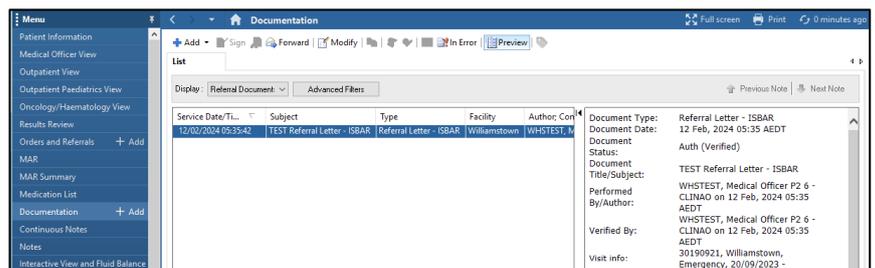
| Name | MRN/Gender/DOB/FinCl | Age | Location/ Date of Service | Referral | Referral Source/Urgency | Priority/ Reason for Referral | Referring Department | Referred to Referring to Clinic/ Clinician | Triage | Referral Letter | Breach Date | Additional Referral Details |
|------|----------------------|-----|---------------------------|----------|-------------------------|-------------------------------|----------------------|--------------------------------------------|--------|---------------------------------------------------------------------------------------|-------------|-----------------------------|
| | | | | | This Hosp Depart | Triage Required | UROLOGY | | |  | | |
| | | | | | This Hosp Depart | Triage Required | Enlarged Turb... | | |  | | |
| | | | | | This Hosp Emergency | Triage Required | Subacute Rig... | | |  | | |
| | | | | | This Hosp SCD | Triage Required | CARDIOLOGY | | |  | | |
| | | | | | This Hosp SCD | Triage Required | VASCULITIS | | |  | | |
| | | | | | This Hosp Emergency | Triage Required | CARDIOLOGY | | |  | | |



| Service Date/Time | Subject | Type | Facility |
|---------------------|--------------------------------------|---------------------------------|--------------|
| 12/02/2024 05:35:42 | TEST Referral Letter - ISBAR | Referral Letter - ISBAR | Williamstown |
| 01/02/2024 11:47:00 | Chemotherapy Day Unit (CDU) Ref... | Chemotherapy Day Unit (CDU)... | Williamstown |
| 01/02/2024 01:17:34 | Admission H&E - Cert testing | Admission Note | Williamstown |
| 01/02/2024 01:12:00 | Vital Signs | Vital Signs - Test | Williamstown |
| 01/02/2024 00:33:00 | PAC/Pre Anaes Assessment - CER... | Anaesthesia and APS | Williamstown |
| 31/01/2024 14:52:00 | Surgical Audit Tool - CERT Domain... | Surgical Audit | Williamstown |
| 31/01/2024 14:47:03 | Free Text Note | Progress Note | Williamstown |
| 31/01/2024 13:42:00 | Advance Care Planning/Directive | Advance Care Planning/Direct... | Sunshine |
| 31/01/2024 19:21:09 | THO Lung Staging Form A/KC/B | Cancer Staging Documentation | Sunshine |
| 08/01/2024 12:42:20 | Clinician Letter | Orthopaedics Outpatient Note | Footscray |
| 03/01/2024 13:58:31 | 1A MLX/LAL P/HRM | Outpatient Note - Genenc | Footscray |
| 17/10/2023 14:55:00 | Procedure Note - Epidural/Blood P... | Anaesthesia and APS | Sunshine |
| 17/10/2023 14:51:00 | PAC/Pre Anaes Assessment | Anaesthesia and APS | Sunshine |
| 12/10/2023 14:31:10 | Free Text Note | Progress Note | Williamstown |
| 20/09/2023 13:47:36 | ISBAR | Phone Message/Call | Williamstown |
| 20/09/2023 10:44:00 | ED Triage | ED Triage - Text | Williamstown |
| 19/10/2021 14:52:00 | COVID-19 Admission | Admission Note | Footscray |
| 28/08/2020 12:31:00 | Noval Coronavirus (COVID-19) B... | Progress Note | Footscray |



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| 01/02/2024 11:47:00 | Chemotherapy Day Unit (CDU) Ref... | Chemotherapy Day Unit (CDU)... | Williamstown | Sunshine |
| 01/02/2024 01:17:34 | Admission H&E - Cert testing | Admission Note | Williamstown | Sunshine |
| 01/02/2024 01:12:00 | Vital Signs | Vital Signs - Test | Williamstown | Sunshine |
| 01/02/2024 00:33:00 | PAC/Pre Anaes Assessment - CER... | Anaesthesia and APS | Williamstown | Sunshine |



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