

WOW Battery Care

Equipment associated with the WOW's



1. If a WOW battery is dropped, or you identify physical signs of damage in a battery, please remove it from service and contact the Service Desk on ext. 56777.

Be aware of the risks of damaged batteries. These include electric shock, secondary fire risks, and exposure to toxic, corrosive, or flammable vapours and substances.



If you are concerned a battery is excessively hot, please remove it from service and contact the Service Desk.

2. Never spray or squirt liquids directly onto the battery or charging cradle. If you need to clean it, please rub it with a dry cloth. The charging cradle must be switched off before cleaning this equipment.
3. Any substances that contain water, such as Clinell wipes, water bottles and hand sanitisers, should not be located near the charging cradles.
4. Ensure batteries are stored in a well-ventilated area. Do not store batteries or WOWs against windows or external walls.
5. The battery chargers can charge and store 6 batteries at a time. The batteries have built-in protection to prevent overcharging.
6. Battery chargers should be plugged directly into the power point, not an extension lead or power board.
7. Batteries must be changed at the beginning of every shift and as required. Please see the steps below.

| Step 1 | Step 2 | Step 3 |
|---|---|----------------------------|
| Remove the 'low charge' batteries and place them in the same charger you have taken your 'charged' batteries from | Insert new batteries Look for the blue light | Turn on the WoW and log in |

| | |
|-----------------------|----------------------------------|
| Blue Lighting | Full Charge (AC mode) |
| Blue Flashing | Charging (AC mode) |
| Green Lighting | Capacity 16%-100% (Battery mode) |
| Orange Lighting | Capacity 8%-15% (Battery mode) |
| Purple Lighting | Capacity 0%-7% (Battery mode) |
| Green-Purple Flashing | Charging error |

The colour code indicator on the UPower represents the battery capacity.



| | | |
|--------------|---|---------------------------------------|
| Blue light | = | Battery is charged |
| Orange light | = | Battery needs to be changed. |
| Purple light | = | Battery needs to be changed urgently. |