

Downtime – Downtime Viewer Reference Guide



Digital Health
CONNECTING BEST CARE

Digital Health
Quick Reference Guide

DTV Login

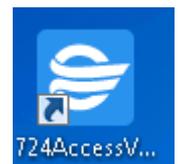
1. Open laptop
2. Ensure laptop is turned on
3. Log into the laptop with the credentials provided in your Downtime kit

User name

Password

724 Application Login

1. Double click 724 icon on desktop
2. Enter username and password (located in your downtime kit)



Emergency User Name

Password

3. In the Downtime Viewer window, enter your full name
4. For Audit Reason select '**Other**'
5. Type '**EMR Downtime**' as the description
6. Click **OK**

Cerner

Downtime Viewer

Full Name
xxxxxx

Audit Reason
Other

EMR Downtime

OK Cancel

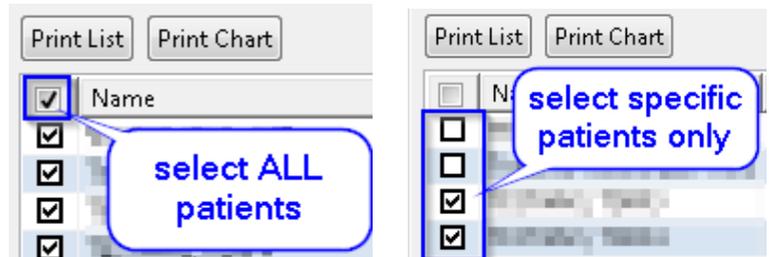


Printing of Patient Charts



Important – Downtime printing of patient charts is limited to current encounter only. Previous encounters will not be accessible.

1. Tick the boxes to select patient charts you want to print



2. Click **Print Chart**



3. Tick the boxes to print the required patient information and downtime medication administration record (MAR)

