

Accessing Philips ISP following your Active Directory Migration

Following your migration to the new Active Directory, please follow the below steps to Philips ISP via Citrix (i.e., from home or on a WoW).

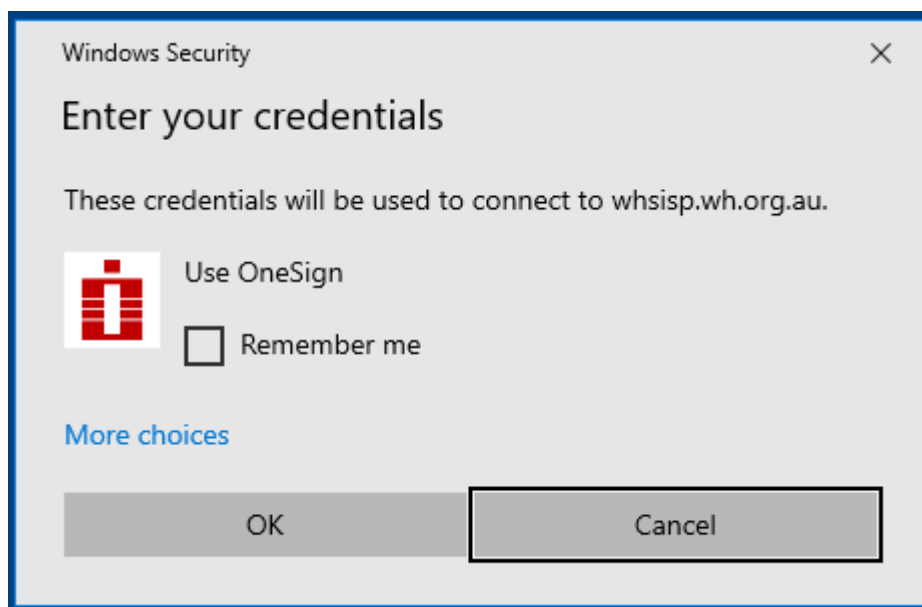
Step 1: Launch Philips ISP

To launch Philips ISP on your citrix desktop, **double click** on the Philips ISP Icon:



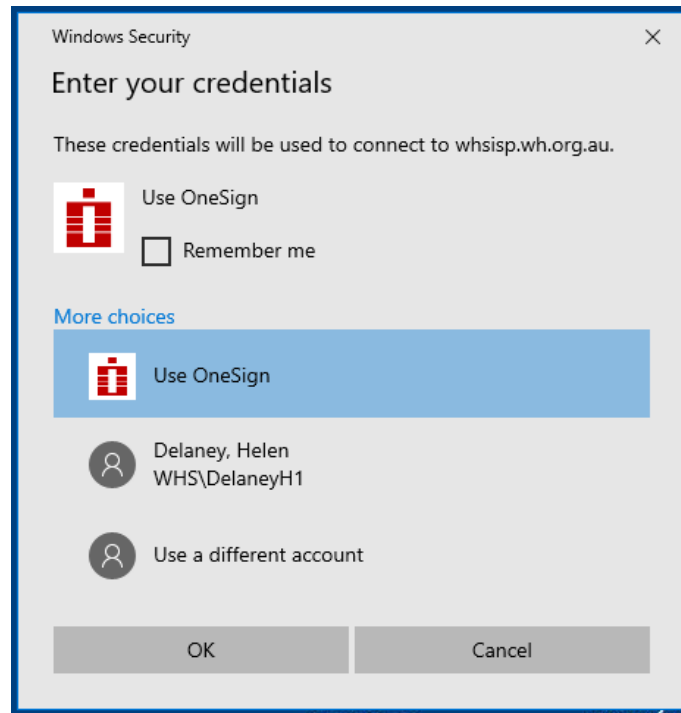
(Figure 1)

- User will be presented with the prompt below as shown in Figure 2



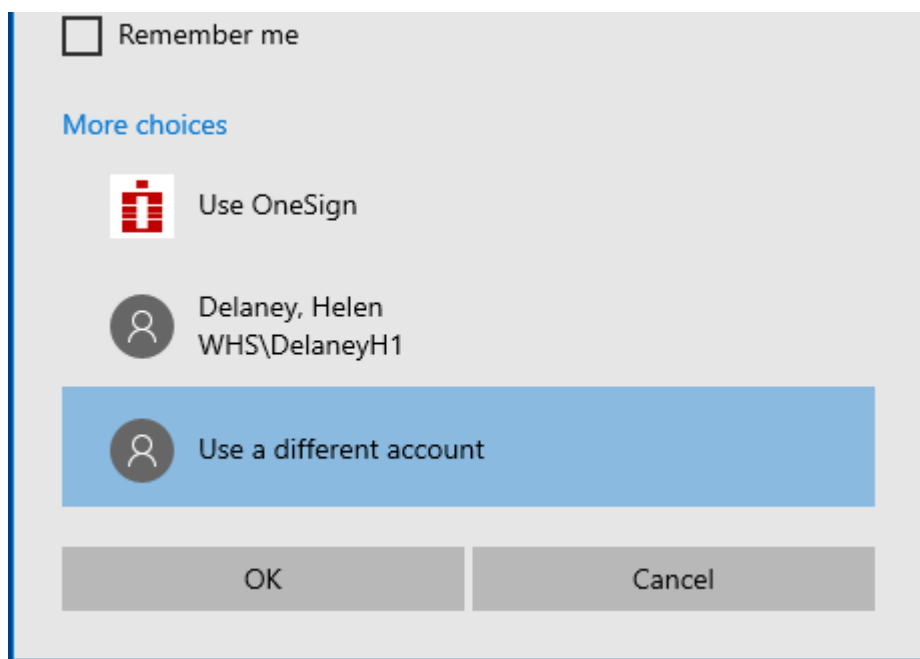
(Figure 2)

- Click on **More choices**:



(Figure 3)

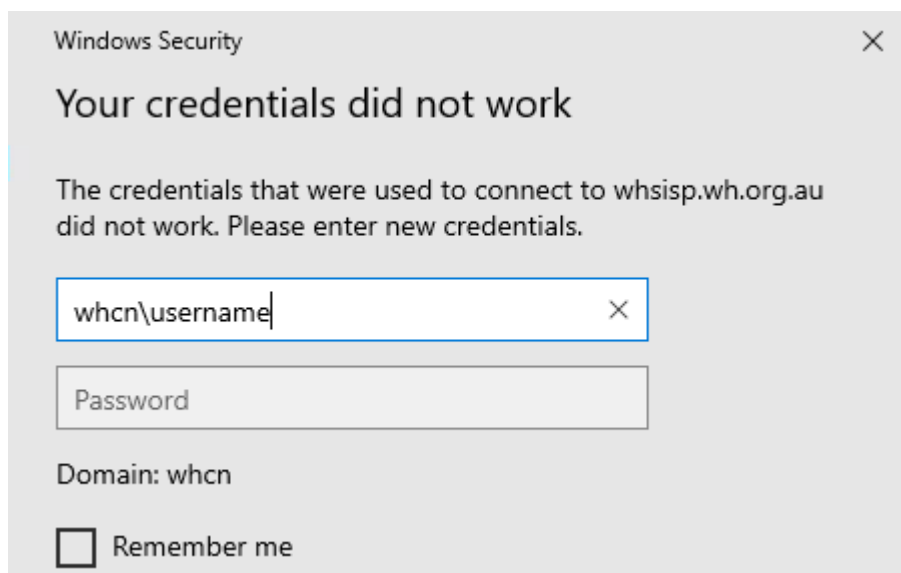
- You will need to click on **Use a different account**



(Figure 4)

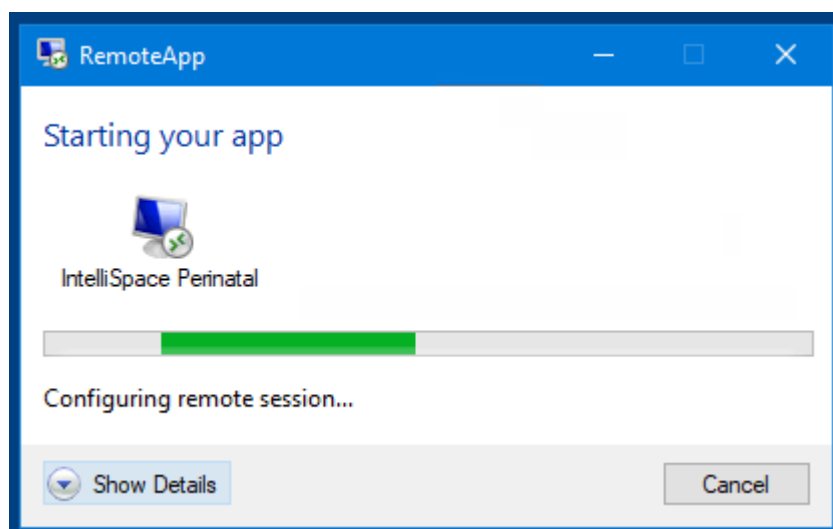
Step 2: Enter your credentials

- Enter **WHCN\<your username>** and password as shown in Figure 5
- Select 'OK'



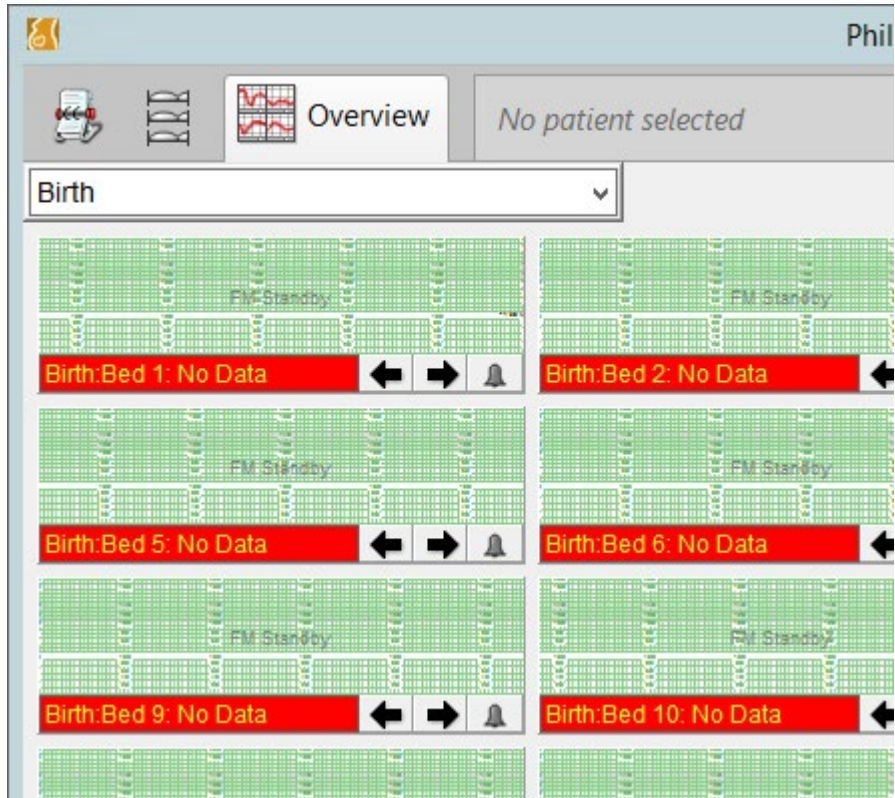
(Figure 5)

- Progress bar will appear and begin loading the application (as shown in Figure 6):



(Figure 6)

- The application will then load as shown in Figure 7



(Figure 7)