Observations – Observation Alerts

This Quick Reference Guide will explain how to:

- These Alerts only appear when accessing and refreshing the Observation Chart.
  They do not appear when accessing the Vital Signs record via the Interactive View band.

1. Out-of-normal range observations entered in the **Observation Chart** will trigger an immediate Yellow or Red Alert

2. Out-of-normal- range observations entered into the **Vital Signs** fields in **iView** will be displayed with a red exclamation mark

3. Out-of-normal range observations entered in **iView** are visible in the **Observation Chart** and they will trigger a Yellow or Red Alert when the **Observation Chart** is opened

4. A Yellow or Red Alert will persist until the out-of-normal range vital sign is superseded by a normal range entry (or the patient is discharged from that encounter)

5. In general ward areas: Red and Yellow Alerts **MUST** be actioned according to the instructions on the alert pop-up

6. If an "abnormal" vital sign is charted, either an **Urgent Clinical Review** (Yellow) or **Met Call** (Red) alert will appear as shown

   Select the appropriate action response. The alert will reappear each time a new abnormal entry is made or after the action response time is exceeded on the EMR.

7. The abnormal vital sign triggering the alert is identified by a Yellow or Red triangle in the left hand column.

You <u>must</u> make an Urgent Clinical Review - phone any home unit Doctor
Inform Nurse In Charge <u>and</u> If Adult patient - Consider Activating ADULT SEPSIS PATHWAY.
Following a screen refresh, re-alert:
| Immediately | After 15 minutes | After 30 minutes |
This action will only suspend YELLOW ALERTS

You <u>must</u> place a MET Call.
Dial 22 22 and phone the senior home unit Doctor
Following a screen refresh, re-alert:
| Immediately | After 15 minutes | After 30 minutes |
This action will suspend All RED and YELLOW ALERTS

BP (mmHg)

HR (Bpm)

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8. The appearance of the Alert window may be suppressed for a period of 15 or 30 minutes. However, this does NOT cancel the Alert and it must still be actioned appropriately.
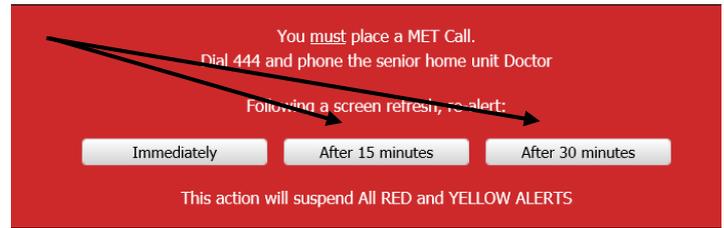
   The Alert pop-up window will reappear after the suspension time of 15 or 30 minutes has expired.

You **must** place a MET Call.
Dial 444 and phone the senior home unit Doctor

Following a screen refresh, re-alert:

| Immediately | After 15 minutes | After 30 minutes |

This action will suspend All RED and YELLOW ALERTS

Important Note: There is **NO** automated calling in the EMR. You must call **444** for **CODE BLUE** and **MET Calls** or the appropriate Medical Officer for **Urgent Clinical Review**.

9. After the Alert has been actioned and the patient is stable, navigate to the bottom left of the **Observation Chart** and click on the **Response and Action Required** link

▼ Powerforms

Response and Action Required

Response and Action Required Paediatric

Rapid Response Record

Paediatric Rapid Response Record
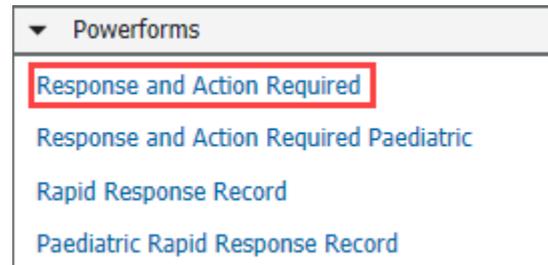
10. This will open the **Escalation Method** Powerform

    Click on the appropriate radio button and select the **Green Tick**
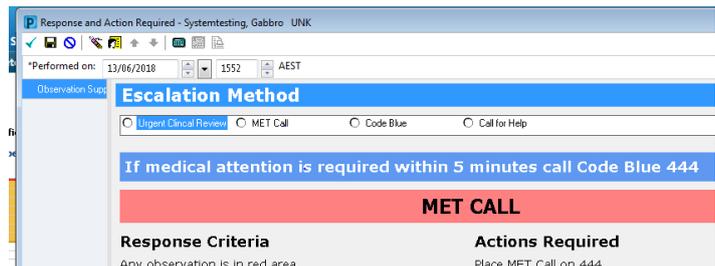
    This entry will be documented in **Escalation of Care** on the **ISBAR Handover** page.

Response and Action Required - Systemtesting, Gabbro UNK

*Performed on: 13/06/2018   1552   AEST

Observation Supp

Escalation Method

○ Urgent Clinical Review   ○ MET Call   ○ Code Blue   ○ Call for Help

If medical attention is required within 5 minutes call Code Blue 444

MET CALL

Response Criteria	Actions Required
Any observation is in red area	Place MET Call on 444

11. If a **Met Call** was called, the **ICU Nurse Responder** will click on the **Rapid Response Record** link and document an overview of the incident

▼ Powerforms

Response and Action Required

Response and Action Required Paediatric

Rapid Response Record

Paediatric Rapid Response Record