

Western Health is enhancing our Electronic Medical Record (EMR)



An EMR is an electronic version of a patient's paper medical record.

EMR information is up to date, easy to read and instantly accessible by your healthcare team, enabling us to provide timely diagnosis and treatment.

Multiple healthcare professionals can access a patient record at the same time allowing greater co-ordination of care.

The EMR has built in alerts and warnings to ensure the staff looking after you have the right information at the right time.

During our Go-Live period, our staff may take a little longer than usual to enter your health information into their computers.

Extra staff members are supporting us with these new ways of working. They are wearing a blue T shirt or blue badge.



Digital Health
CONNECTING BEST CARE

Who can access my Western Health EMR?

Only the staff involved in your care can access your record so your information remains private and secure.

After your hospital visit, a summary of your care is sent to your local doctor so they can continue to care for you.

What is in place to secure information in the EMR?

Western Health is committed to protecting the privacy and confidentiality of the personal information (including health and other sensitive information) that it collects and uses.

Our Information Privacy Policy contains more specifics about how we handle your personal information, your rights of access and how to contact us.

Is this the same as My Health Record?

No, My Health Record is managed by the Australian Government.

When you go home after your stay, information from the Western Health EMR can be sent to your My Health Record, if you are registered for one. See digitalhealth.gov.au to register.



For further information, or for this material in a preferred language, please speak with one of the members of staff looking after you