

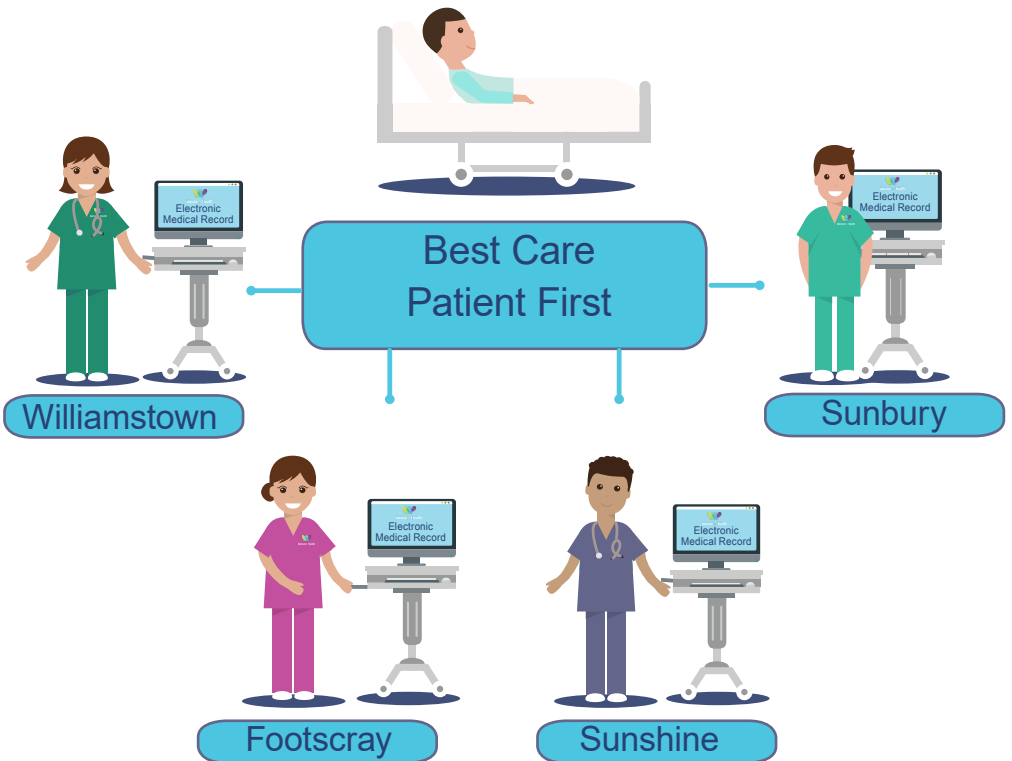


Digital Health
CONNECTING BEST CARE



Western Health

Electronic Medical Record



Western Health will significantly enhance our
Electronic Medical Record in July 2023

What is an Electronic Medical Record?

An Electronic Medical Record (EMR) is an electronic version of a patient's paper medical record.

Your healthcare team will enter your health information into their computer as they care for you.



How does the EMR affect me?

EMR information is up to date, easy to read and instantly accessible by your healthcare team, enabling us to provide timely diagnosis and treatment.

Multiple healthcare professionals can access a patient record at the same time allowing greater co-ordination of care.

The EMR has built in alerts and warnings to ensure the staff looking after you have the right information at the right time.

A positive patient experience is at the centre of everything we do at Western Health so we are excited to be on this journey to further improve upon our excellence in patient care.

Is this the same as My Health Record?

No. My Health Record is managed by the Australian Government.

When you go home after your stay, information from the Western Health EMR can be sent to your My Health Record, if you are registered for one. See digitalhealth.gov.au to register.



Who can access my Western Health EMR?

Only the staff involved in your care can access your record so your information remains private and secure.

After your hospital visit, a summary of your care is sent to your local doctor so they can continue to care for you.

What is in place to secure information in the EMR?

Western Health is committed to protecting the privacy and confidentiality of the personal information (including health and other sensitive information) that it collects and uses.

Our Information Privacy Policy contains more specifics about how we handle your personal information, your rights of access and how to contact us.

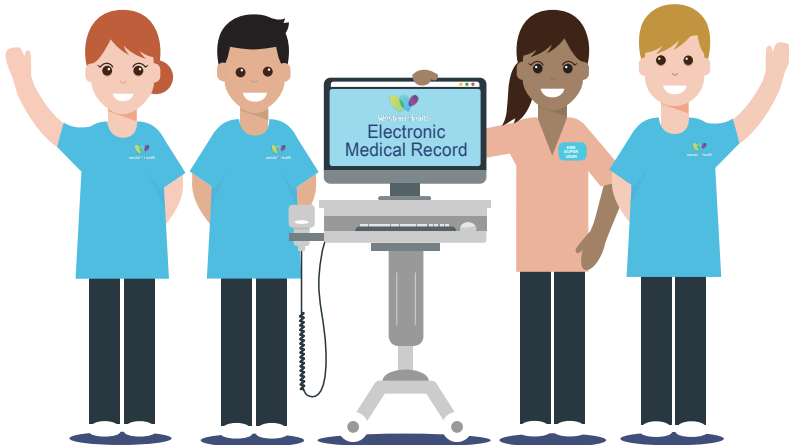
When is this EMR enhancement happening?

Western Health first implemented an EMR in late 2018. The next EMR enhancement will Go-Live in July 2023.

Subsequent project phases are being planned and will be progressed over the coming years.

The EMR Go-Live support team can be identified by their blue tops or blue badges

This large team of experts are guiding our healthcare professionals through this exciting journey to enhance Western Health's provision of Best Care



For further information please speak with one of the members of staff looking after you