

# Slack – Signing On

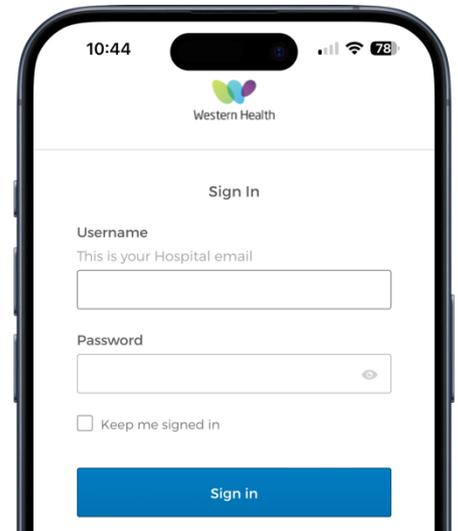


## Signing on to start using Slack

1. Open the **Western Health My Apps** page ([apps.wh.org.au](https://apps.wh.org.au)).  
You can scan the QR code to open the page.



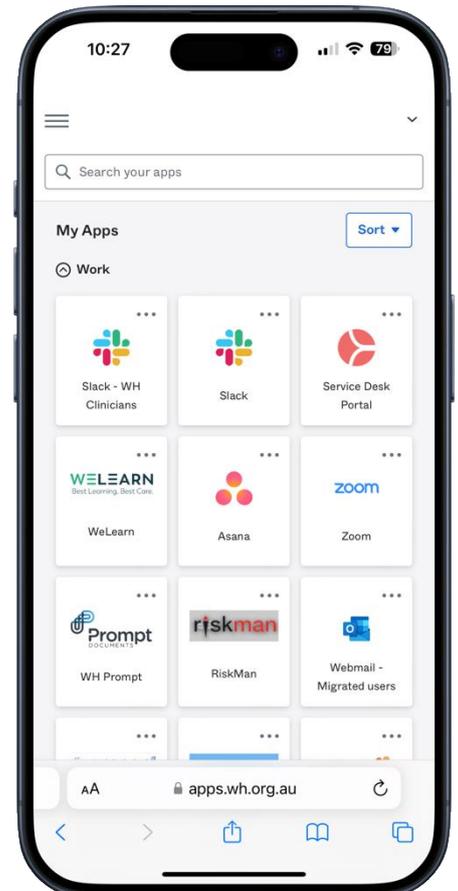
2. Log in using your Western Health credential.



3. Tap the **Slack – WH Clinicians** tile.

### Unable to locate the Slack – WH Clinicians tile?

Please submit a request through the Service Desk Portal (<https://servicedesk.wh.org.au>). Once your request is processed, your account will be added to access the tile. Afterward, please follow the login steps mentioned earlier to access the workspace.



4. Tap **Open Slack**.

If you have not downloaded the Slack app. Tap the onscreen link to **Get the Slack app**. Once the app is installed, tap **Open Slack**.

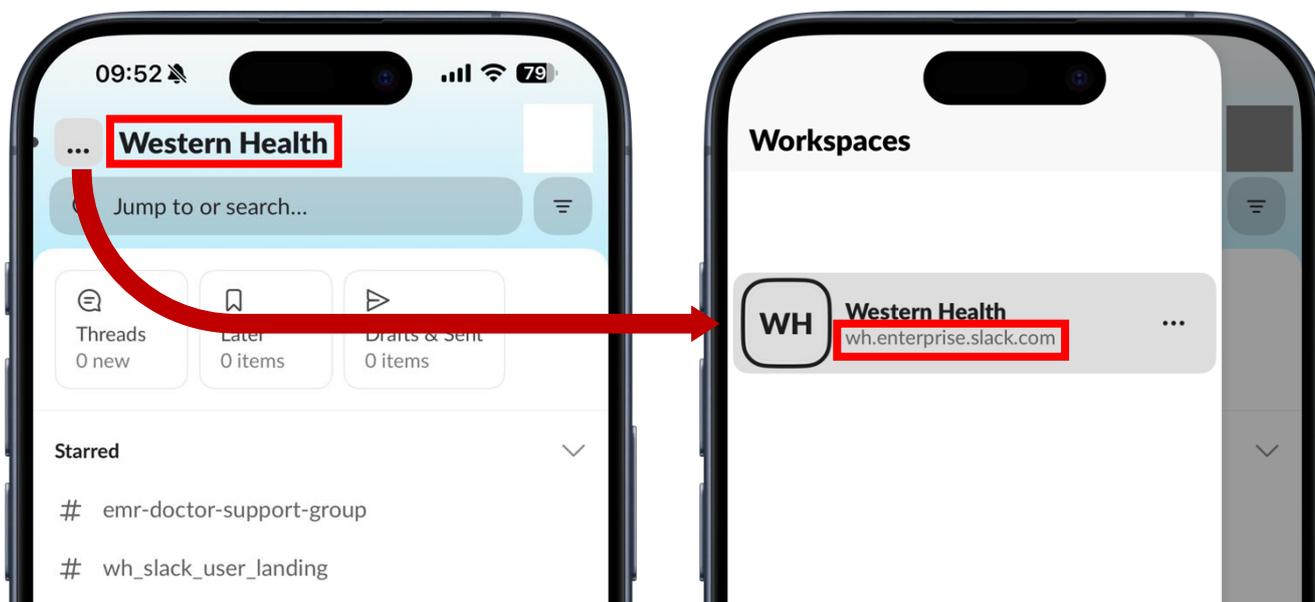
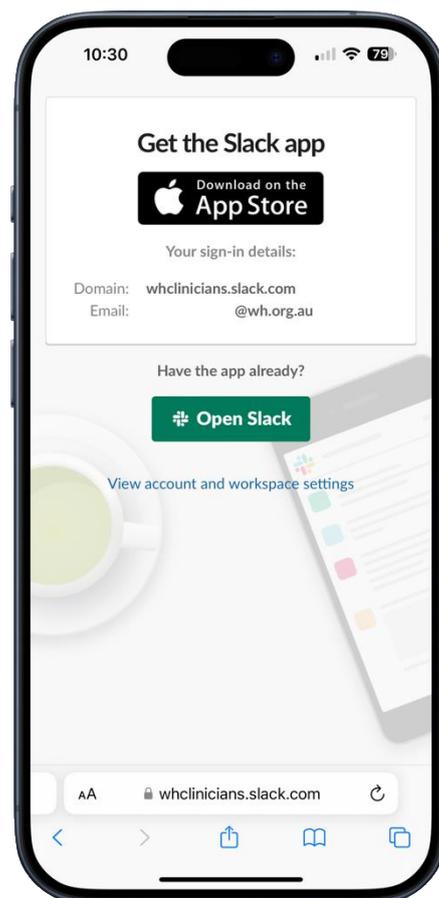
5. You are now logged into the **whclinicians** workspace.

**Update 08 March 2024:**

The application now displays “Western Health”, at the top, with the URL “wh.enterprise.slack.com”. This confirms you are in the correct “whclinicians” workspace.

**This is correct and expected.**

- Clinical communication must be conducted within the “whclinician” workspace for cybersecurity reason.
- Create private “**channels**” to communication within specialties, units, and groups.
- **Important:** Creating new workspaces for clinical communication is NOT endorsed by Western Health. All clinical communication must be kept within the “whclinicians” workspace.



## Alternative Sign-on method

1. Visit the **Slack Workspace Sign in** page on <https://slack.com/intl/en-au/workspace-signin>.  
You can scan the QR code to open the page.



2. Enter **whclinicians.slack.com** into the text field.
3. Tap **Continue**.
4. Tap **Sign in with Okta**.
5. Log in via Okta using your Western Health credential.
6. Tap **Open Slack**.

