

# FirstNet - Quick Registration Unknown/Unidentifiable Patient



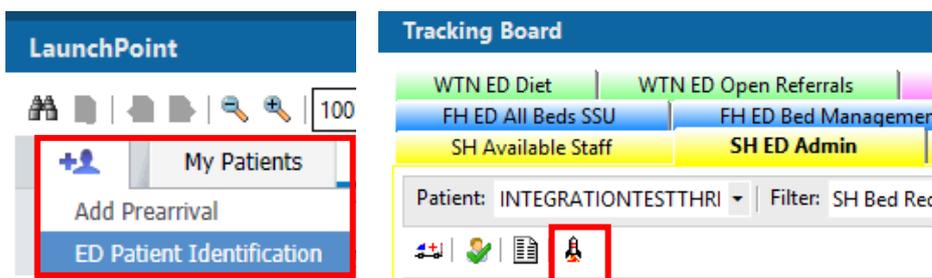
**Digital Health**  
CONNECTING BEST CARE

Digital Health  
Quick Reference Guide

## This Quick Reference Guide will explain how to:

Complete a quick registration for an unidentifiable patient in FirstNet. This creates the patient encounter prior to Triage being completed.

1. On Tracking Board, click on **rocket icon** to search for a patient. OR on LaunchPoint, select the 'ED Patient Identification'



2. In the person search window click the **search** button, then select the **Add person** button.

Person Search

Recent Persons

Person Identifier (URN, Medicare #):  
Last Name:  
First Name:  
Date of Birth: \*\*/\*\*/\*\*\*\*  
Any Phone Number:  
Encounter Identifier (FIN):

**Search** Reset

Search Quality  
 Assume Wildcards

No persons found.

No encounters found.

OK Cancel Preview **Add Person** Add Encounter

3. Select **Yes** to adding a new person

New Patient in Cerner [S-C-300B]

**!** You are attempting to add a person in Cerner.  
Are you sure you want to continue adding this person?

**Yes** No



4. In the ED Patient information window select **No** in the **patient identifiable** field
5. In the **sex** field select **male** or **female** and tab across – the last name will automatically display as unknown and first name will display ‘six’ with letters.
6. Type in an estimated **Date of Birth**.
7. Complete the **arrival transport mode** field.
8. Click **OK**

ED Patient Identification

UR Number:  Patient Identifiable?:

\*Sex:  \*Last Name: UNKNOWN \*First Name: MALE HKWQT Middle Name:  \*Date of Birth:  \*Birth Date Entry: Estimate Age:

Address/Phone Information

Residential Ho... Mailing Address:  
Add Address... Add Address...

Home Phone Number:  Mobile Phone Number:  Work Phone Number:  Email Address:

Medicare Status:  Medicare Number:  Medicare Expiry Date:  FIN (Visit #):  Encounter Data Set: VEMD 27 (2022-2023)

Encounter Info

Arrival Information

\*Arrive Date: 31/05/2023 \*Arrive Time: 14:56 \*Arrival Transport Mode:  Type of Visit:  Referred By:

Location

Facility: Sunshine Building: SH Ward: S ED Visit Type: Emergency \*Specialty (Service Type): Emergency - General Presenter

Disaster Tracking:

9. Printing prompt will display – select printers for wristbands and labels.
10. The patient UR number and FIN number will now display. Select ok.

ED Patient Identification

The following WHS Sunshine Hospital aliases have been assigned for UNKNOWN, MALE HKWQT :

URN: 7100153  
FIN NBR: 21001103  
Visit Id: 101364849

OK



**Important**

- When patient has been identified, update the team accordingly and make a comment on the patient.
- For duplicate URs – refer to **QRG FirstNet URN or Encounter Duplicate Process**
- Patients who are new will require all demographics be updated on iPM, reprint patient wristbands and label.