

Administration - Refer to iPM as Source of Truth for ID No



This Quick Reference Guide will explain how to:

Refer to iPM as source of truth for ID No.

1. Background

This relates to the display of specific patient identification (ID) types (Alias tab iPM) in the Other Identifiers window in Power Chart - Patient Information - Demographics tab.

The following ID types display in the EMR Identifiers window:

- URN
- Medicare Details
- Dept of Veteran's Affair
- Health Care Card
- Pension Concession Card
- Other Government Pension or Benefit
- Safety Net Concession Number
- Safety Net Entitlement Number



Type	ALIAS	ALIAS POOL DIS
URN	1591492	WHS UR Numb
Medicare Num...	39356356011	Medicare No
State Healthcar...	301111111A	Healthcare Card
Safety Net Entit...	SN111111111	Safety Net Entit

a) When the below identifiers are **edited** in iPM they continue to display in EMR as well as the updated alias.

- Medicare Details (only for changes to a suffix when a saved Medicare no. exists)
- Health Care Card
- Pension Concession Card
- Safety Net Concession Number

Type	ALIAS	ALIAS POOL
URN	1591492	WHS UR Num
Medicare Num...	39356356011	Medicare Nc
State Healthcar...	301222222A	Healthcare C
State Healthcar...	301111111A	Healthcare C

b) When the below identifiers are **end-dated** in iPM they continue to display in EMR.

- Medicare Number
- Dept of Veteran's Affairs
- Health Care Card
- Pension Concession Card
- Other Government Pension or Benefit
- Safety Net Concession Number
- Safety Net Entitlement Number

Type	ALIAS	ALIAS POOL
State Healthcar...	301222222A	Healthcare C
State Healthcar...	301111111A	Healthcare C
Military ID	VX123456	DVA GOLD
Safety Net Entit...	SN111111111	Safety Net E



2. Issue

- Incorrect patient identifiers display in EMR.
- Incorrect concessional patient Identifier displays on Discharge Prescription.

3. Workaround

Refer to iPM as source-of-truth to view ID as per current practice

The screenshot shows a software interface for managing identifiers. At the top, there is a dropdown menu labeled 'ID type:' with 'Health Care Card' selected. Below this, there is a text input field for 'Identifier:' containing the value '30122222A'. To the right of this field is a 'Previous' button. Below the identifier field is another empty text input field with a 'Note' button to its right. At the bottom, there are two date input fields: 'From:' with the value '25/09/2018' and 'To:' with the value '25/09/2018'. To the right of these date fields are three buttons: 'Next', 'New', and 'Delete'.