

# Memorandum

To: Senior Leadership Group, Digital Health Team  
From: Lily Liu – Director, Digital Health  
Date: 22<sup>nd</sup> November 2022  
Subject: EMR Phase 2.1 User Acceptance Testing Update

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I wish to pass on my immense gratitude to the staff who recently spent time with the Digital Health team to assist with an important stage in the EMR Phase 2.1 project - Integration Testing 2 (User Acceptance Testing).

The two weeks of User Acceptance Testing saw 262 clinical and administrative representatives from Western Health's EMR sites visit Digital Health's specialised testing space at the Braybrook Corporate Campus. They stepped through mock patient journeys to ensure the EMR Phase 2.1 modules are operating as designed in order to support Best Care at Western Health.

While it was a new experience for many people, the insight and expertise these participants contributed has proven invaluable to the project and we are incredibly grateful for their time with us. I'm also very thankful for the support of our managers and leadership who helped to facilitate staff attending our office to conduct the testing and ensuring all disciplines across the hospital were represented in this stage of the project.

I am pleased to announce that all of the test scripts have now been executed. This includes single solution and cross-solution patient scenarios from across all the departments that will be receiving the EMR. This is an amazing result and one which everyone involved should be hugely proud.

I'd also like to acknowledge the Digital Health team, who spent many weeks preparing for this round of testing, and worked long hours to make sure it was the success it was.

We have produced a video to showcase some of the testing conducted, and also some of the amazing feedback we received from staff exploring the system for the first time. [You can view the video here.](#)

The Digital Health team are now working through the input received during the User Acceptance Testing stage. Where necessary the team will reach out to the clinical and administrative representatives to seek confirmation of the successful resolution of items. Once this is complete the focus will shift towards planning for the EMR Phase 2.1 Go-Live in 2023. We will have more announcements on this in due course.

Kind regards,



Lily Liu

Director Digital Health