



## EMR Quick Reference Guide

### Observations - Observation Alerts

**Note: These Alerts only appear when accessing and refreshing the Observation Chart. They do not appear when accessing the Vital Signs record via the Interactive View band.**

1. Out-of-normal range observations entered in the **Observation Chart** will trigger an immediate Yellow or Red Alert
2. Out-of-normal- range observations entered into the **Vital Signs** fields in **iView** will be displayed with a red exclamation mark
3. Out-of-normal range observations entered in **iView** are visible in the **Observation Chart** and they will trigger a Yellow or Red Alert when the **Observation Chart** is opened
4. A Yellow or Red Alert will persist until the out-of-normal range vital sign is superseded by a normal range entry (or the patient is discharged from that encounter)
5. In general ward areas: Red and Yellow Alerts **MUST** be actioned according to the instructions on the alert pop-up
6. If an “abnormal” vital sign is charted, either an **Urgent Clinical Review** (Yellow) or **Met Call** (Red) alert will appear as shown

Select the appropriate action response. The alert will reappear each time a new abnormal entry is made or after the action response time is exceeded on the EMR.

7. The abnormal vital sign triggering the alert is identified by a Yellow or Red triangle in the left hand column.

You **must** make an Urgent Clinical Review - phone any home unit Doctor Inform Nurse In Charge **and** If Adult patient - Consider Activating ADULT SEPSIS PATHWAY.  
Following a screen refresh, re-alert:

Immediately After 15 minutes After 30 minutes

This action will only suspend YELLOW ALERTS

You **must** place a MET Call.  
Dial 22 22 and phone the senior home unit Doctor  
Following a screen refresh, re-alert:

Immediately After 15 minutes After 30 minutes

This action will suspend ALL RED and YELLOW ALERTS

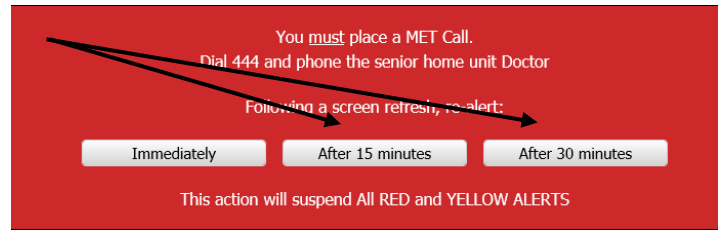
BP (mmHg)



HR (Bpm)



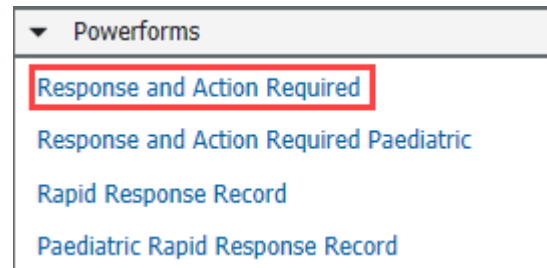
- The appearance of the Alert window may be suppressed for a period of 15 or 30 minutes. However, this does NOT cancel the Alert and it must still be actioned appropriately.



The Alert pop-up window will reappear after the suspension time of 15 or 30 minutes has expired.

**Important Note:** There is NO automated calling in the EMR. You must call **444** for **CODE BLUE** and **MET Calls** or the appropriate Medical Officer for **Urgent Clinical Review**.

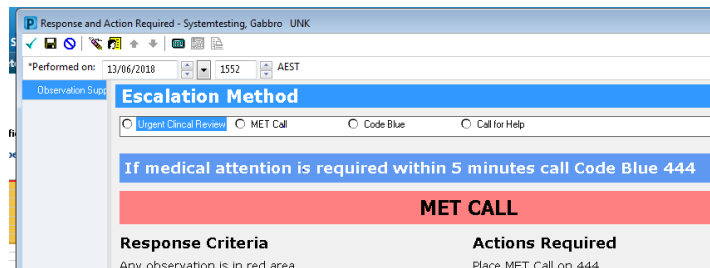
- After the Alert has been actioned and the patient is stable, navigate to the bottom left of the **Observation Chart** and click on the **Response and Action Required** link



- This will open the **Escalation Method** Powerform

Click on the appropriate radio button and select the **Green Tick**

This entry will be documented in **Escalation of Care** on the **ISBAR Handover** page.



- If a **Met Call** was called, the **ICU Nurse Responder** will click on the **Rapid Response Record** link and document an overview of the incident

