

Western Health's Disability Liaison Service

The Disability Liaison roles are part of a 12 month DHHS Covid-19 disability sector response

First Stage – Covid-19 Outbreak Preparedness

- Assistance for Specialist Disability Accommodation (SDA) to assess their preparedness to respond to COVID-19 outbreaks
- On-site support for SDA's within the Western region and assist with implementing and providing information and resources regarding infection prevention, correct use of PPE and waste management
- Support for people with a disability, their families and carers in accessing assessment and/or treatment for COVID-19 as well increasing attendance to other on site services

Second Stage – Improving Disability Sector and Health Service Interface

- Disability specific secondary consultation to support the broader health service to provide more accessible, safer and more inclusive care to people with a disability
- Be the point of contact for patients, SDA providers, family and carers for inpatient and outpatient services to assist with:
 - Information and support for inpatient teams regarding individuals care needs in hospital and at home
 - Undertake outreach and assessment where there is evidence that people with a disability may not be accessing healthcare due to a range of barriers
 - Connect community services that provide support where there is a gap in existing services if that gap may result in the person with a disability having a higher risk of unnecessary admissions to hospital and longer lengths of stays

The Disability Liaison Service can be contacted 7 days per week either via email or phone

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Western Health