

## EMR Quick Reference Guide

### Pharmacy – Pharmacy Clinical Intervention (Medical Officer Use)

Pharmacy Clinical Interventions are tasks that have been sent from the ward pharmacist to a medical unit. They will appear in the Task Manager.

*(Please refer to the QRG “Task Manager” as a reminder of how to use this tool.)*

Sorted By: Location asc	Filters: Williamstown : Cardiology	Tasklist: Cardio					
Patient Information	Priority	Required By	Task	Action	Last 3 Comments		
<b>Current Tasks (1 of 1)</b>							
Testwhs, Wtngem MR - 68 Years M Williamstown/W AGED CARE/R01 Geriatr Eval WTN 2	UR#: 1615621 DOB: 26/11/1950	Urgent	Callback #: 12345 R/V Pharmacy Intervention - Dr Order 14/02/2019 14:24	<input type="radio"/> Acknowledge <input type="radio"/> Complete <input type="radio"/> Cancel	Refer to Rx Interventions tab in Activities and Interventions for...		

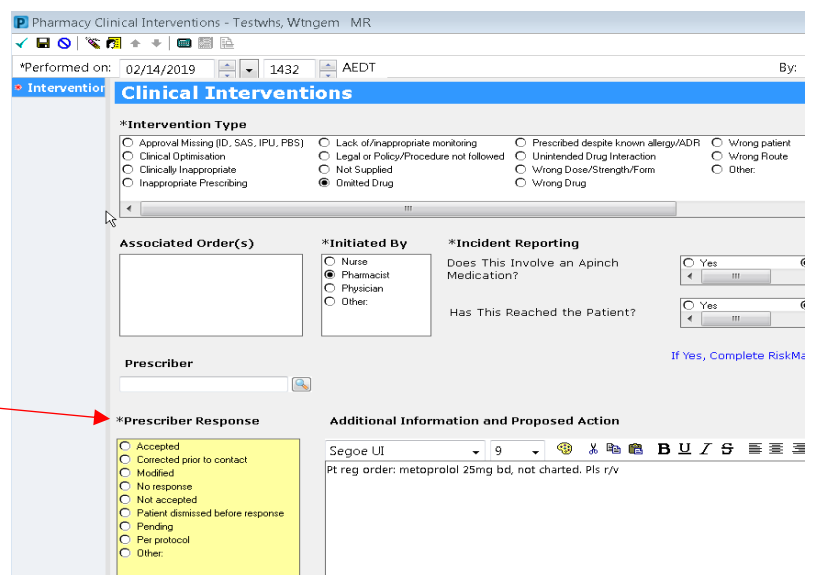
1. Click on the patient's name to navigate to their medical record.
2. Navigate to 'Activities and Interventions' from the Table of Contents.
3. Click on the 'Rx Interventions' tab to view the task.

Testwhs, Wtngem MR - 68 Years M  
Williamstown/W AGED CARE/R01  
Geriatr Eval WTN 2

Activities and Interventions

Scheduled Patient Care	<b>Rx Interventions</b>			
Task retrieval completed				
Priority	Task Status	Scheduled Date and Time	Task Description	Order Details
	InProcess	2/14/2019 14:24	Pharmacist Clinical Intervention	See Pharmacist Clinician Refer to Rx Interventions

4. Double click the task and the 'Pharmacy Clinical Intervention' window will open with details of the requested medication review.
5. You will need to navigate away from this page and go to **Orders** to make any modifications in response to the intervention as necessary
6. Return to the Pharmacy Clinical Intervention window, choose a response from the mandatory yellow box, and click the green tick in the top left corner.
7. The Task Status will then change to 'Complete' and when the page is refreshed, it will disappear. This will also automatically remove the task from Task Manager.



Pharmacy Clinical Interventions - Testwhs, Wtngem MR

\*Performed on: 02/14/2019 14:24 1432 AEDT By:

**Clinical Interventions**

\*Intervention Type

Approval Missing (ID, SAS, IPU, FBS)     Lack of/inappropriate monitoring     Prescribed despite known allergy/ADR     Wrong patient  
 Clinical Optimisation     Legal or Policy/Procedure not followed     Unintended Drug Interaction     Wrong Route  
 Clinically Inappropriate     Not Supplied     Wrong Dose/Strength/Form     Other  
 Inappropriate Prescribing     Omitted Drug     Wrong Drug

Associated Order(s)

\*Initiated By

Nurse  
 Pharmacist  
 Physician  
 Other

\*Incident Reporting

Does This Involve an Apinrch Medication?  Yes  No

Has This Reached the Patient?  Yes  No

If Yes, Complete RiskM...

Prescriber

\*Prescriber Response

Accepted  
 Corrected prior to contact  
 Modified  
 No response  
 Not accepted  
 Patient dismissed before response  
 Pending  
 Per protocol  
 Other

Additional Information and Proposed Action

Segoe UI 9

Pt reg order: metoprolol 25mg bd, not charted. Pls r/v